

How We Can Help

We understand the process of researching in-home assistance can seem very confusing and overwhelming. The compassionate staff at North River Home Care is a wealth of information and resources and will help take the stress out of your decisions.

- **Nurse supervision** of all cases – training and on-site spot checks
- **Telephony software** – management knows real time when caregiver arrives and departs
- Free RN assessment to develop custom care plan with client and family
- Scheduled Family Communication Program
- Free home safety evaluation
- Caregivers that are direct employees
- Services provided in-home and in facilities
- Up to 24 hours a day or live-in care
- Owner involvement in every case

We appreciate that every client is unique, that's why our caregiving is custom tailored to meet your needs.

Homemakers

- Companionship, emotional support and recreational activities
- Light housekeeping and laundry
- Plan and prepare meals including special diets
- Grocery shopping and errands
- Transportation and companionship – medical appointments, social and religious activities
- Medication reminders
- Pet care

Home Health Aides

- Bathing and showering
- Dressing and grooming
- Toileting and incontinence care
- Feeding
- Mobility – transfers and exercises
- Medication reminders

We know that our service is only as good as our caregivers. Respect, compassion and experience are required qualities. Our hiring process is one of the most rigorous in the Industry. All North River caregivers have previous experience and receive professional training prior to their initial placement.

The Hiring Process

We conduct criminal and DMV background checks, professional and personal reference checks, and license verification checks on all caregivers. All aides must pass a knowledge exam – we don't assume proficiency because a candidate has a license.

North River Home Care is responsible for all employer tasks including:

- Payroll taxes
- Liability insurance
- Back-up scheduling
- Workers' Compensation insurance

**North River Home Care is licensed by the State of Massachusetts.
Call Heather Kenney at 781-878-0300 for more information.**